

## **Project Access® information for potential patients**

**Project Access®** is a network of volunteer physicians helping low-income, uninsured patients access comprehensive healthcare. These providers are not paid for their services, and patients receive the care free of charge. The enrollment period is six months; you may reapply after this period. Project Access covers specialty care, labs, imaging, procedures and surgeries, and hospitalizations. It does not currently cover emergency room visits (or subsequent hospitalizations), urgent care, dental, endocrinology or podiatry. Certain procedures may not be covered. Buncombe County residents are eligible for low-cost prescription drugs through Project Access. All Project Access patients are eligible for durable medical equipment (crutches, CPAP machines, eyeglasses, orthopedic braces, etc.) up to \$250 annually. Project Access is not insurance; it is a donated care network similar to a pro-bono program providing low or no-cost healthcare.

### **To qualify, you must be:**

- At or below 138% Federal Poverty Level
- A resident of Buncombe or Madison County for the last 6 months
- Between the ages of 18 and 64
- Uninsured, and not able to enroll in Medicaid, Medicare, or any other insurance

### **How do I apply?**

Your doctor's office will send us your contact information, and we'll mail you an application (this usually takes one to two weeks). Please make sure your doctor's office has your current mailing address to prevent delays! You return the completed application to us (via mail, fax or drop-off) along with verification documents: a copy of a photo ID, proof of income, and proof of residence.

### **What happens once I apply?**

Our team will review your application and make a determination whether you qualify for Project Access. You'll receive a letter in the mail informing you of the decision. We also let your provider's office know, and if you are approved, we let any specialists know that your provider will be referring you to them.

### **Interpreter services**

An interpreter can be provided to you, free of charge both to you and the clinic, if you are an enrolled Project Access patient. Please have your doctor's office call our Interpreter Network, WIN at 828-274-0950 to arrange an interpreter. The interpreter can help you set up the appointment over the phone and attend the appointment in person with you.

### **Non-medical services**

In your application, we will ask you questions about needs in other social and economic areas other than health care. Project Access works with numerous other organizations in WNC to help connect our patients to services related to food, housing, help with utilities, transportation to and from medical appointments, childcare during medical appointments, employment, health insurance eligibility, and interpersonal safety. Our staff are trained to help you navigate the system and connect you as needed to important services that contribute to your overall health.

### **Project Access contact information**

Questions? Let us know! [projectaccess@mywcms.org](mailto:projectaccess@mywcms.org) phone: 828-274-6989 fax: 828-274-1825