

SDOH	organization	need	phone	qualifications/info
Housing/ utilities	Mountain Housing Opportunities	Emergency housing repair (older adults, anyone with kids under 18 in the home, disabled indivs)	828-254-4030	<a href="https://mtnhousing.org/wp-content/uploads/EHR-4-by-9-Brochure-rack-card-2020-Myriad-CMYK-1-bleeds-4.pdf">https://mtnhousing.org/wp-content/uploads/EHR-4-by-9-Brochure-rack-card-2020-Myriad-CMYK-1-bleeds-4.pdf</a>
		Affordable housing- rental	828-575-2323	<a href="https://mtnhousing.org/services-3/rent-an-apartment/">https://mtnhousing.org/services-3/rent-an-apartment/</a>
	Buncombe County Health Services	rent assistance (for 200% fpls or less, can pay rent for up to a year)	828-250-5500	
	Council on Aging	Emergency housing repair (age 50+)	828-277-8288	<a href="https://www.coabc.org/programs/minor-home-repair/">https://www.coabc.org/programs/minor-home-repair/</a>
	Pisgah Legal Services	Eviction/foreclosure prevention	828-253-0406	<a href="https://www.pisgahlegal.org/free-legal-assistance/homelessness/">https://www.pisgahlegal.org/free-legal-assistance/homelessness/</a>
		Improve substandard housing conditions	828-253-0406	<a href="https://www.pisgahlegal.org/free-legal-assistance/homelessness/">https://www.pisgahlegal.org/free-legal-assistance/homelessness/</a>
		Determine eligibility for housing subsidies (Section 8)	828-253-0406	<a href="https://www.pisgahlegal.org/free-legal-assistance/homelessness/">https://www.pisgahlegal.org/free-legal-assistance/homelessness/</a>
		Help with discrimination and disability accommodations	828-253-0406	<a href="https://www.pisgahlegal.org/free-legal-assistance/homelessness/">https://www.pisgahlegal.org/free-legal-assistance/homelessness/</a>
	Homeward Bound/AHOPE	Emergency housing	AHOPE Day Shelter is 828-252-8883. Admin offices 828-258-1695	
	ABCCM	Rent/utilities/mortgage	828-398-6805 direct; 259-5300 main	Buncombe only- Rent: 10 days past due; mortgage: 25 days; utilities: 5-8 days to cut-off; food assistance, clothing assistance, furniture and household items
	Haywood Street			
Madison County Community Housing Coalition	Home repair needs	828-649-1200	Applicant income must be less than 80% of AMI (Area Median Income) for NC, and Applicant must be a resident of Madison County.  <a href="https://chcmadisoncountync.org/">https://chcmadisoncountync.org/</a>	

Madison County Housing Authority	Determine eligibility for housing subsidies (Section 8), connect with low-income housing	(828) 689-2721	Asheville, NC HUD Metro FMR Area: Median Income is \$72,500  Very Low-Income Limits: Number in family income limit 1. \$25,100 2. \$28,650 3. \$32,250 4. \$35,800 5. \$38,700  Section 8 rental assistance waiting list: 3-6 months  Low-income housing waiting list: 6-9 months
WNCAP	housing	828-252-7489 x314	
Energy Savers Network	weatherproofing, lowering energy bills (not paying for them), wheelchair ramps	828-458-8311	<a href="https://www.energysaversnetwork.org/energy-efficiency-upgrade-services/">https://www.energysaversnetwork.org/energy-efficiency-upgrade-services/</a>
Eblen Charities	help w energy and housing bills (need SSN for someone in the household bc they're funded by US DHHS).	(828) 255-3066	<a href="https://www.eblencharities.org/forms/">https://www.eblencharities.org/forms/</a>
Manna Food Bank	Food distribution	828-299-3663	Map of area markets: <a href="https://www.google.com/maps/d/u/0/viewer?mid=19xrtO5TtCXNIKpmM75JSqiOE88KyBUv7&amp;ll=35.668560781791356%2C-82.72984543750002&amp;z=8">https://www.google.com/maps/d/u/0/viewer?mid=19xrtO5TtCXNIKpmM75JSqiOE88KyBUv7&amp;ll=35.668560781791356%2C-82.72984543750002&amp;z=8</a>
	Help applying for food assistance (EBT, CHIP, etc)	1-800-820-1109 (Manna Help Line)	<a href="https://www.mannafoodbank.org/where-to-get-help/foodstamps-fns-eligibility/">https://www.mannafoodbank.org/where-to-get-help/foodstamps-fns-eligibility/</a>
	Line for Spanish speakers	828-774-8653	

Food	YMCA of WNC	Food distribution	828-775-7081	<a href="https://ymcawnc.org/nutrition-outreach">Open to public. Monthly calendar available at: https://ymcawnc.org/nutrition-outreach</a> under Produce Distributions
	Bounty and Soul	Food distribution	828-419-0434	<a href="https://bountyandsoul.org/events/list">https://bountyandsoul.org/events/list</a>
	Beacon of Hope, Madison County	Emergency Assistance, Food distribution, donation thrift store	828 649-3470	<a href="http://thebeaconofhopemarshall.org/">http://thebeaconofhopemarshall.org/</a>
	Madison County Department of Social Services (DSS)	Help applying for food assistance (EBT, CHIP, etc)	828-649-2711	
Transportation	Buncombe Co. District Attorney's office	Dismissal of minor tickets that result in pt not being able to drive themselves/family member to medical appts	828-259-3410	
	Mountain Mobility	fixed-route public transit routes open to the public		<a href="https://www.buncombecounty.org/governing/depts/Transportation/">https://www.buncombecounty.org/governing/depts/Transportation/</a>
	AVL Ride	ride to/from medical or SDOH appt for enrolled PA patients	828-333-1976	<a href="https://www.avltaxi.com/#web-booking-login">https://www.avltaxi.com/#web-booking-login</a>
	Madison County Transportation Authority	medical transportation	828-649-2219	Cost: Rides within Madison County: \$2.50 one-way/\$5.00 round-trip  Rides to Weaverville: \$3.00 one-way/\$6.00 round trip  Rides to Asheville/Buncombe County: \$6.00 one-way/ \$12 round trip

	Eblen Charities	gas vouchers for transpo to medical appts (need SSN for someone in the household bc they're funded by US DHHS).	(828) 255-3066	<a href="https://www.eblencharities.org/forms/">https://www.eblencharities.org/forms/</a>
Employment	Goodwill - Buncombe County Career Center	resources for unemployed and underemployed individuals (skills assessments, career coaching, resume writings, assistance w applications)	828-298-9023 x11114	<a href="https://www.goodwillnwno.org/buncombe-county-career-center-copy/">https://www.goodwillnwno.org/buncombe-county-career-center-copy/</a>
		job skills training (computer, GED, nursing aide, medical records, etc.)	828-298-9023 x11112	<a href="https://www.goodwillnwno.org/buncombe-county-career-center-copy/">https://www.goodwillnwno.org/buncombe-county-career-center-copy/</a>
	NCWorks Career Center-Buncombe County	find jobs, get training, discover a career	(828) 251-6200	<a href="https://www.buncombecounty.org/governing/depts/nc-works-career-center/Default.aspx">https://www.buncombecounty.org/governing/depts/nc-works-career-center/Default.aspx</a>
	NCWorks Career Center-Madison County	One Stop facility providing job seekers and employers access to various employment and training services.	828-782-2632	
Personal safety	Helpmate	Domestic violence shelter, counseling and support for adults and children	hotline: 828-254-0516 business: 828-254-2968	<a href="https://helpmateonline.org/services/#shelter">https://helpmateonline.org/services/#shelter</a>
	Our Voice	Human Trafficking, Sexual Violence, Domestic Violence	24 HR Crisis Line 828-255-7576 Main number 828-252-0562	<a href="https://www.ourvoicenc.org/about/">https://www.ourvoicenc.org/about/</a>

Interpe	Mobile Crisis	Although it's an on-site response program for mental health crisis, it can be helpful if it's a result of interpersonal violence.	24 Hour Phone Number 888-573-1006	<a href="https://rhahealthservices.org/mobile-crisis-management/">https://rhahealthservices.org/mobile-crisis-management/</a>
	Pisgah Legal Services	protective orders, child custody/support, divorce/separation, etc.	828-253-0406	<a href="https://www.pisgahlegal.org/free-legal-assistance/stop-domestic-violence/">https://www.pisgahlegal.org/free-legal-assistance/stop-domestic-violence/</a>
	Madison County Department of Social	protective services	(828) 649-9498	<a href="https://www.madisoncountync.gov/department-of-social-services.html">https://www.madisoncountync.gov/department-of-social-services.html</a>
Health Insurance	Council on Aging	Medicare, Medicaid, ACA	828-277-8288	
Other	Leah Broker Law	Disability/SSI lawyer	828-253-0336	
	Eblen Charities	help paying for medication (up to \$60)	(828) 255-3066	<a href="https://www.eblencharities.org/forms/">https://www.eblencharities.org/forms/</a>
	Literacy Together	ESL and adult literacy classes		We have brochures at WCMS. Contact Rebecca to refer a patient
	HERS	case management	(828) 505-7059	<a href="http://hersnc.org">hersnc.org</a>
	Vaya Health	mental health	1-800-849-6127	Any uninsured pt. can call for crisis help. Any documented uninsured pt can call to be connected to a mental health professional who will be reimbursed by Vaya w state funds (hence the only documented part).
	The Free Clinics + Project Access of Hendersonville	case management	(828) 697-8422 ext. 122	
	ABCCM Crisis Facility	clothes	(828) 259-5300	

How to refer someone
Have patient call
Have patient call
Have patient call, they do have a Spanish option.
Fax ref form
Fax ref form
Fax ref form
Fax ref form
NCCare 360
Fill out online application or call them

Online application
Have patient call
NCCare360
Just show up
Have patient call

Just show up
Just show up
Apply online or
Just show up
Email form in Luxsci to Meredith and Meredith
Look up routes online
HAC book online/pt can arrange ride home & have us billed
Call the number to schedule



NCCare360
Have patient call
Have patient call
Have patient call
Have patient call- Look on Buncombe website if ph# is outdated. It has a different one
Have patient call, or walk in to 35 Woodfin
Have client call the crisis line

Have client call the crisis line
Fax ref form
Call
NCCare360
nccare360
NCCare360
Patient makes call